

LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH

Service Area II Program Administration
Adult Quality Improvement Committee Meeting

Kimber Salvaggio, Chair

March 17, 2011
San Fernando Mental Health Center
10:00am-11:30am

Agenda

Welcome & Introductions
Review of Minutes –Sept. 2010 & Jan. 2011 Meeting*
Follow up from prior mtgs*

Kimber Salvaggio
All
All

Quality Improvement

Cultural Competency Committee
PRO
Clinical Issues*
Security in Clinics*
EQRO

Maria Di Battista, ECDA
Kimber
Kimber
Kimber
Kimber

Quality Assurance

Announcements
Audits

Kimber
Kimber

- EPSDT
- In Patient
- Auditor Controller

Technical Asst.

Kimber

- Taxonomies
- New Procedure Codes
- CCCP Update
- SD/MC rehab options manual
- Clinical records/ Chart Volumes*
- COB's*
- Claim Data*

Other Issues

Announcements
Upcoming Agenda Items
Adjournment

All
All
Kimber Salvaggio

* Handout
** Visual Material

Next Meeting: May 19, 2011 at SFMHC
10-11:30am

**LOS ANGELES COUNTY- DEPARTMENT OF MENTAL HEALTH
Service Area II Program Administration
Quality Improvement Committee Adult**

Kimber Salvaggio, Chairs

MINUTES – Thursday, March 17, 2011

Facilitator – Kimber Salvaggio

Present

Angela Kahn - SFVCMHC, Inc
Denise Greenspan - Hillview
Dora Escalante – JFS
Eileen Maronde – West Valley MHC
Hosun Kwon – APCTC
Jim Randall – DMH O & E
Keith Star – Tarzana Tx Ctr
Ken Bachrach - Tarzana Tx Ctr
Leslie DiMascio – SFVCMHC, Inc
Maria Di Battista - ECDA
Michele Renfrow – DMH
Michelle Logvinsky – Topanga West
Penny Greenblatt - JFS
Sabrina Barcheski – Santa Clarita Valley MHC
Sandra Gonzales – El Dorado
Wendi Tovey – San Fernando MHC

Absent

Cheryl Driscoll - Hillview
Dominique Eugene - PACS
James Coomes – DMH – UCSP
Julie Jones – Hillview
La Tina Jackson – DMH - WVMHC
Lisa Delmas - Child & Family Center
Marina Geozalyan – Verdugo MHC
Michelle Majors – DMH - SCVMHC
Stacy Sigman – Bridges

Other(s)

Nahid Naghav – DMH - Program Review
Elizabeth Pak – DMH - Program Review

SUBJECT	DISCUSSION	ACTION AGREEMENTS/DECISIONS
<u>Welcome & Introductions/Announcements</u> <u>Review of minutes</u> <u>Follow up from previous mtgs</u> (email from 11/18/11)*	<ul style="list-style-type: none"> New Program Review person introduced Nahid Naghav i Sept* January* Mary ann O'Donnell discussed suicide 	Approved

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	<ul style="list-style-type: none"> o stated there are about 35 per year reported o working on a suicide review tool o trending suicides by agency • Clinical correspondence concerning clients <ul style="list-style-type: none"> o Clinicians are at greater risk with formal policies <ul style="list-style-type: none"> • They must understand and be able to carry out the policy and procedure • We are not expert witnesses, must only convey/describe info which is documented in the clinical record 	
QI PORTION		
<u>Cultural Competency Report</u>	<ul style="list-style-type: none"> • Report given by ECDA • Committee – elections – Sandra Chang is new chair, will start a column on e-news • Plan submitted to State DMH • Will be posted on CC web page • Requests for presentations on the contents of the Plan more info to follow • Now prep'g for EQRO • Last mtg Vandana presented on data – suggested language links, etc 	
<u>PRO</u>	<ul style="list-style-type: none"> • Continuing work on the data collection for the Change of Provider form 	
<u>Clinical Issues</u>	<ul style="list-style-type: none"> • Medication parameters are updated and posted 	

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<u>Security Guards</u>	<p>on DMH website*</p> <ul style="list-style-type: none"> To be more welcoming* Interviewed a security guard from Palmdale MH Some security guards attend staff mtg Explained "codes" – bring a cup of coffee Postponed mtg with Mr. Logan Have a document with suggestions for training for security guards I asked that the document be presented to the DC the health and safety mtg 	
<u>EQRO</u>	<ul style="list-style-type: none"> STATS is on the same day as DC EQRO mtg – no final agenda yet Looking at same areas – warm and welcoming Consumer involvement Client flow Capacity building Quality of care New work plan will be posted on website next week 	
<u>QA PORTION</u>		
<u>QA ANNOUNCEMENTS</u>	<ul style="list-style-type: none"> Gloria Lara moving to Donna Warren's spot in mgd care dept Norma is retiring in May-ish 	
<u>Audits</u>	<ul style="list-style-type: none"> We are now in the time period for the next system review be sharp for compliance and 	

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<p><u>QA Technical Asst.</u></p>	<p>documentation</p> <ul style="list-style-type: none"> • Kedren reviewed by state DMH <ul style="list-style-type: none"> ○ Kedren usually performs the best for in-pt review for LAC and thru out state ○ Findings – 36 admissions reviewed 33 in compliance for MN 92% compliance ○ 3 admits denied – Kedren will appeal at least one ○ No admin days reviewed - all acute ○ 281 day – 62 denied ○ Improve charting on MN for cont stay ○ Check off boxes for MN not good ○ \$30,000 recoupment ○ Next Harbor-UCLA • In-pt. Harbor UCLA Monday • QSR – water ridge office • 3 sch'd – Pacific Clinics, the village and ENKI • EPSDT – still no contract with state; not resolved • Governor proposal cutting state staff positions based on idea that funding should be returned to the local level – for state DMH 112 items deleted – so more management at local level, i.e. the bulk of recert process passed to county • Taxonomy Reports <ul style="list-style-type: none"> ○ Still in limbo ○ All terminated staff to CIOB need date of termination ○ The Taxonomy Reports for SA 2 (adults) gets the “Most Legible” Award. • New Procedure Codes coming <ul style="list-style-type: none"> ○ 96372- CPT code for Medicare MD, NP IM injections (side effects monitoring) 	

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<p><u>CLINICAL RECORDS</u></p> <p><u>COB's*</u></p>	<p>included)</p> <ul style="list-style-type: none"> o Not sure of effective date but bulletin coming probably before our next mtg o H0033 – Oral Rx administration • CCCP Update – ACHSA approved – trying to meet with unions, don't need approval but need to meet and confer • SD/MC rehab options manual – small updates and changes, new manual coming by May-ish but contingent on sfpr policy (ask for feedback from SA to Marilou) fax 213/381-8386 • Have met with ACHSA re: forms, data elements, etc – approved plan • Mtg tomorrow with Tech people of contractors (ones given \$ from the dept to create an EHR) mite be able to give an update • Hope to have P & P and bulletin in March-ish • Chart Volumes* • April 1st, State will expect to see a COB (coor of benefits) 6 codes <ul style="list-style-type: none"> o 103 psych o 104 soc worker (make sure its licensed SW) o 207 physicians o 208 physician o 263 nurse pract and phys asst o 364 clinic nurse spec <p>If you have a Medicare client and you have staff on one of these 6 taxonomies, that claim must go to Medicare</p>	

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<u>Future Agenda Items</u>	<p>QIC members discussed a possible PIP around post hospital discharges and linkage</p> <ul style="list-style-type: none"> • Would like to include hospital staff from SA 2 hospitals • What about hospitals outside of SA 2? • Do the hospitals enter DC's upon DC or several days after DC? • Could hospitals fax info to sf pr's? 	<ul style="list-style-type: none"> • Members who have interest in this topic/project will speak with their supervisors to determine how much time could be dedicated to this project • Will have mini-mtg at next QIC from 11:30-12 to continue discussion
<u>Adjournment</u>		

Respectfully Submitted by Kimber Salvaggio